

# NORTH COUNTRY HEALTHCARE FACT SHEET

## HISTORY

North Country HealthCare is the primary community health center in the region. North Country's roots reach back to the Flagstaff Community Free Clinic, which was founded in 1991 by a small group of local doctors and nurses, health and human service representatives and consumers who were concerned about the large number of uninsured people who were going to the emergency room for care because they had no medical home. In 1996, the clinic transitioned from a volunteer organization into a state and federally funded community health center. Today, North Country HealthCare serves 12 communities across northern Arizona, providing quality medical care to all while building healthier communities.

## GOVERNANCE

North Country HealthCare is an independent 501(c)(3) nonprofit with a policy making Board of Directors, half of which are required to be patients. The CEO of the agency answers to the Board of Directors. The management team is responsible for day-to-day activities.

## MISSION

To provide affordable, accessible, quality primary care in an atmosphere of dignity and respect where the health and well-being of patients and community are promoted through direct services, education, outreach, and advocacy.

### HEALTHCARE SERVICES

- Behavioral Health
- Care Coordination
- Chronic Disease Management
- Diabetes Support & Management
- Dental Care
- Internal Medicine
- Obstetrics & Gynecology
- Pediatrics
- Pharmacy
- Physical Therapy
- Primary Care & Family Medicine
- Telemedicine/Virtual Visits

### COMMUNITY HEALTH PROGRAMS

- Girls on the Run of Northern Arizona
- Health Benefits Enrollment Assistance
- Health Start
- Health Partners
- HealthySteps
- HIV/AIDS Programs
- NACASA (Northern Arizona Care & Services After Assault)
- Prenatal & Well Child Programs
- Radiation Exposure Screening & Education Program
- Well Woman HealthCheck Program

### EDUCATION & RESEARCH

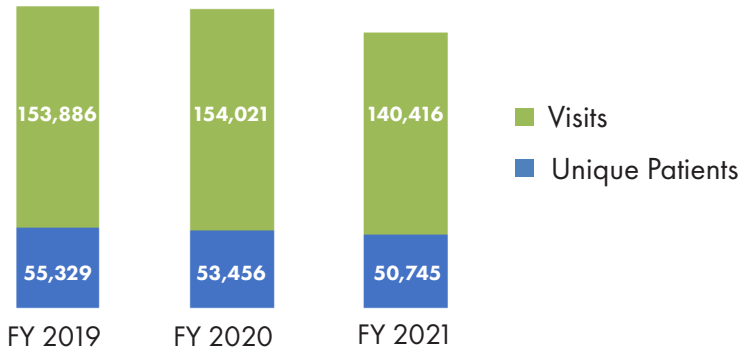
- Community Health Education
- Health Professionals Continuing Medical Education
- Health Professional Student Education & Training
- Medical Education – ATSU Campus & The NARBHA Institute Family & Community Medicine Residency Program
- Pharmacy Residency Program
- Research
- Youth Academic Preparedness, College Readiness & Health Professions Exploration



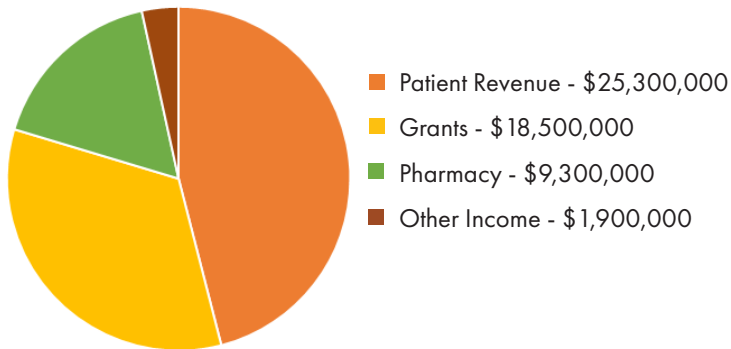
**NORTH COUNTRY**  
HealthCare



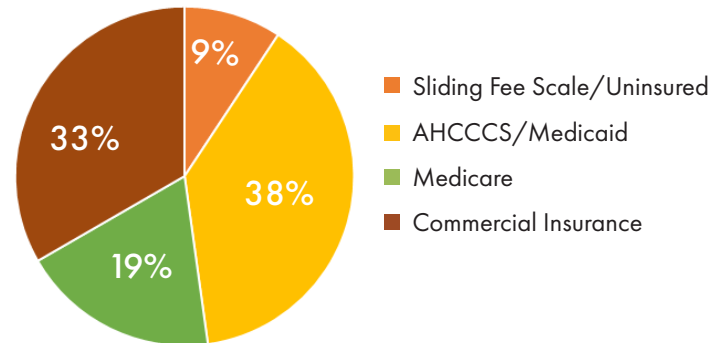
## PATIENTS SERVED



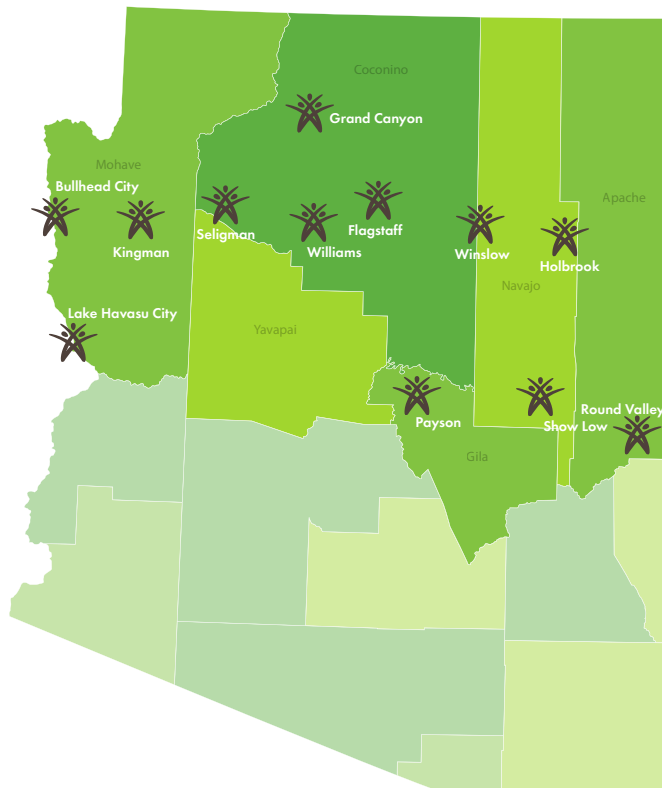
## FY 2021 BUDGET



## PAYER MIX



## LOCATIONS



- Bullhead City
- Flagstaff (2 locations)
- Flagstaff Pediatric Care
- Grand Canyon
- Holbrook
- Kingman • Mohave Mental Health
- Lake Havasu City
- Payson
- Round Valley/Springerville
- Seligman
- Show Low
- Williams
- Winslow

## CONTACT INFORMATION

Anne Newland, MD, MPH  
 Chief Executive Officer  
 North Country HealthCare • 2920 N. 4th Street • Flagstaff, AZ 86004  
 anewland@nchcaz.org