

# NORTH COUNTRY HEALTHCARE FACT SHEET

## HISTORY

North Country HealthCare's roots reach back to the Flagstaff Community Free Clinic, which was founded in 1991 by a group of local healthcare providers and administrators. The founders were concerned about the large number of uninsured people who were presenting at the Flagstaff Medical Center Emergency Room because they had no medical home. In 1996, North Country Community Health Center became a federally qualified health center (FQHC) and moved into an old roller skating rink in Flagstaff's Sunnyside neighborhood. Today, North Country HealthCare has 23 access points across northern Arizona.

## GOVERNANCE

North Country HealthCare is an independent 501(c)3 nonprofit with a policy making Board of Directors, half of which are required to be patients. The CEO of the agency answers to the Board of Directors. The management team is responsible for day-to-day activities.

## MISSION

To provide accessible, affordable, comprehensive quality primary healthcare in an atmosphere of respect, dignity, and cultural sensitivity. The health and well-being of patients and community alike are promoted through direct services, training/education, outreach and advocacy.

### HEALTHCARE SERVICES

- Family Medicine
- Internal Medicine
- Obstetrics and Gynecology
- Pediatrics
- Dental Care
- Behavioral Health
- Chronic Disease Management
- Care Coordination
- Integrative Medicine
- Pharmacy
- School Based Health Services
- Telemedicine

### COMMUNITY HEALTH PROGRAMS

- Health Benefits Enrollment Assistance
- Well Woman HealthCheck Program
- Chronic Disease Care Management
- Prenatal & Well Child Programs
- Northern Arizona Center Against Sexual Assault (NACASA)
- Radiation Exposure Screening and Education Program (RESEP)
- HIV/AIDS Programs
- Reach Out & Read

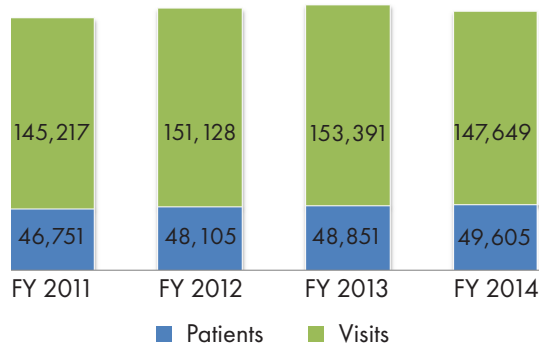
### EDUCATION & RESEARCH

- Youth Academic Preparedness, College Readiness & Health Professions Exploration
- Health Professional Student Education & Training
- Medical Education - ATSU Campus & Family Medicine Residency
- Health Professionals Continuing Education Programs (CME)
- Community Health Education
- Research



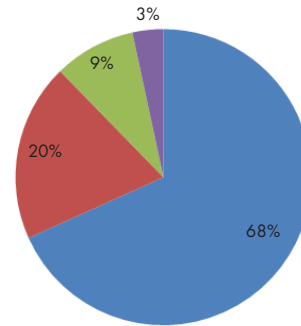
## PATIENTS SERVED

Unique Patients/Patient Visits



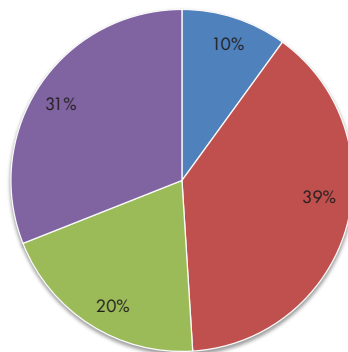
## FY 2015-2016 BUDGET

FY 2015-2016 Projected Revenues



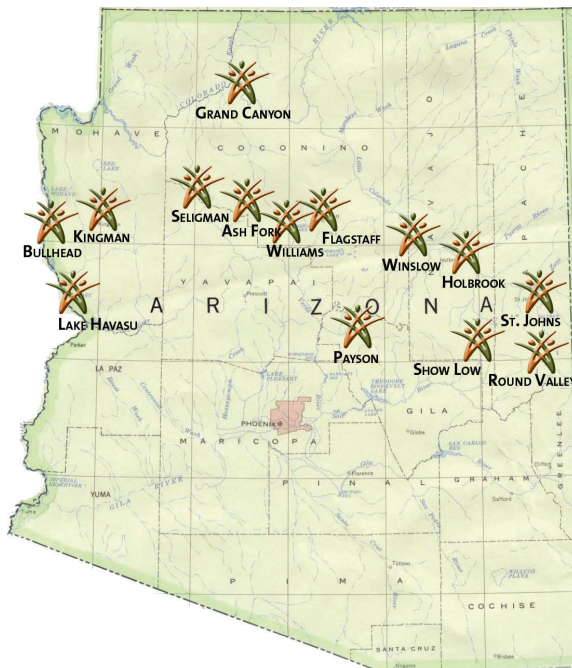
- Patient Revenue - \$36,663,198
- Grants - \$10,434,795
- Pharmacy - \$4,796,750
- Other Income - \$1,808,737

## PAYER MIX



- Sliding Fee Scale/Uninsured
- AHCCCS/Medicaid
- Medicare
- Commercial Insurance

## LOCATIONS



- Ash Fork
- Bullhead City
- Flagstaff (2 locations) • The Guidance Center • School Based Health Services
- Grand Canyon
- Holbrook
- Kingman • Mohave Mental Health
- Lake Havasu City
- Payson
- Round Valley
- Seligman
- Show Low
- St. Johns • Little Colorado Behavioral Health
- Williams
- Winslow
- Virtual Clinic (Telemedicine)

## CONTACT INFORMATION

Anne Newland, MD, MPH  
 Chief Executive Officer  
 North Country HealthCare • 2920 N. 4th Street • Flagstaff, AZ 86004  
[anewland@nchcaz.org](mailto:anewland@nchcaz.org)